



Response to Pre-bid Queries

REQUEST FOR PROPOSAL (RFP) FOR

Purchase, Installation and Maintenance of Desktop and Thin Client and Buy Back of Old Inventory

RFP No.: PDCC/IT-RFP/26-27/02 dated 09.04.2026

Sr. No.	Section Number	Point Number	Page Number	Original Clause	Query	PDCC Bank Response
1	4	A1	11	Bidder must be a Government Organization / PSU / PSE or a Public / Private Limited Company or a partnership firm incorporated in India and operating in India for at least 5 years as on date of the RFP.	<p>Lyseis Technologies was originally established on 31/08/2017 as a proprietorship firm under Registration No. 27AJOPA0900C1ZX and has been in continuous operation since inception. The firm was subsequently converted into a Private Limited Company on 06/04/2023.</p> <p>It is hereby affirmed that there has been no change in ownership, management, business operations, or organizational control. The erstwhile proprietor continues as the Director of the Private Limited Company, ensuring complete continuity in leadership and execution capabilities.</p> <p>In view of the uninterrupted business operations and consistent management since 2017, Lyseis Technologies fulfills and exceeds the requirement of more than five years of experience. We therefore request you to consider our eligibility accordingly for the tender.</p>	Thank you for the suggestion. However, any relaxation or exception to this requirement is not envisaged under the current RFP terms. Therefore, the eligibility criteria remain unchanged.



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2	4	B6	11	Bidder should have a minimum turnover of INR 75 Crore in the last 3 financial years each (2023-2024, 2024-2025 and 2025-26).	<p>Since the financial year 2025–26 has only recently concluded, the audited balance sheet is currently under preparation and not yet available. In the interim, we are submitting the provisional balance sheet for your consideration.</p> <p>We hereby confirm that the audited balance sheet for the said financial year will be furnished as and when it is finalized, or upon your request.</p> <p>We request you to kindly accept the provisional balance sheet for the financial year 2025–26 for the purpose of this submission.</p>	<p>Thank you for the suggestion.</p> <p>Revised Clause: Certified copies of audited balance sheet and audited profit and loss statement along with mandatory CA certificate for last 3 financial years, i.e. 2023-24, 2024-25 and 2025-26 to be provided.</p> <p>Bidder to provide provisional Balance sheet and P&L along with CA certificate for 2025-26 in case audited balance sheet and profit and loss statement are not published.</p>
3	5.11	1	16	Successful Bidder shall furnish an unconditional Performance Security in the form of Fixed Deposit Receipt (FDR) from PDCC Bank or Performance Bank Guarantee (PBG) amounting to 10% of the contract value as specified in the Purchase Order for contract tenure of 5 years 6 months and valid for 66 months including claim period of 6 (six) months, validity starting from its date of issuance of purchase order.	<p>“Under this clause, you have requested a Bank Guarantee (BG) of 10% of the order value with a lock-in period of five and a half years. Kindly confirm whether this implies that 10% of the order value is required to be blocked for the entire duration of five and a half years.”</p>	<p>Performance Security amount equivalent to 10% of the contract value shall remain blocked for this entire validity period.</p>
4	6	1	25	15% after completion of warranty of Hardware and sign off from the Bank.	<p>With reference to the payment terms mentioned, we understand that 10% of the order value is to be submitted as Bank Guarantee with a lock-in period of 5.5 years.</p>	<p>Thank you for the suggestion. However, any relaxation or exception to this requirement is not envisaged under the</p>



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					<p>Additionally, this clause indicates that 15% of the payment will be retained until completion of the 5-year hardware warranty period.</p> <p>Based on this, it appears that a total of 25% of the order value (10% BG + 15% retention) would effectively remain blocked for the entire warranty duration of 5 years.</p> <p>Kindly confirm if our understanding is correct. If so, we request you to reconsider or clarify the rationale for such a substantial financial hold, as it has significant working capital implications.</p>	<p>current RFP terms. Therefore, the eligibility criteria remain unchanged.</p>